

Loyalty Credits

These credits are our special way of thanking you for being a *Comfort Club Member*. For each consecutive year you are enrolled in the *Comfort Plus*, *Comfort Preferred* or *Comfort Elite Plans*, you earn a certain amount of *Loyalty Credits*. You can accumulate up to \$500 in credits and apply them to the following equipment purchased and installed by Vaughan.

ELIGIBLE EQUIPMENT	CREDIT LIMIT
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Oil/Gas Furnace	\$350
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Oil/Gas Boiler	\$500
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Central AC System	\$250
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Heat Pump	\$350
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Electronic Air Cleaner	\$100
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Humidifier	\$50
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**A maximum of \$25-Plus, \$40-Preferred, \$70-Elite in Loyalty Credits is awarded each year, regardless of how many comfort plans you hold.*

To view the *Terms and Conditions* associated with the *Comfort Club Comfort Plans*, view the accompanying booklet or visit VaughanComfort.com

856.627.0303

VaughanComfort.com

212 Barrett Avenue. Magnolia. NJ 08049

NJ LIC. # 13VH01727600

Robert W. Vaughan | Master HVACR LIC # 5842

Thomas J. Weaver | Master Plumber LIC # 9521



Enjoy Carefree Comfort

From preventative maintenance to complete performance protection, Vaughan Comfort Club Plans are designed to prevent breakdowns and extend the equipment life of your Heating, Cooling, Plumbing, Water Heating and Indoor Air Quality Systems. Regardless of the Comfort Club Plan you choose, you are guaranteed the following benefits:



21 Point: Health & Safety Inspection

One inspection per year per piece of equipment covered



Reminder Service

Our service department will personally remind you when your Inspections are due to be scheduled.



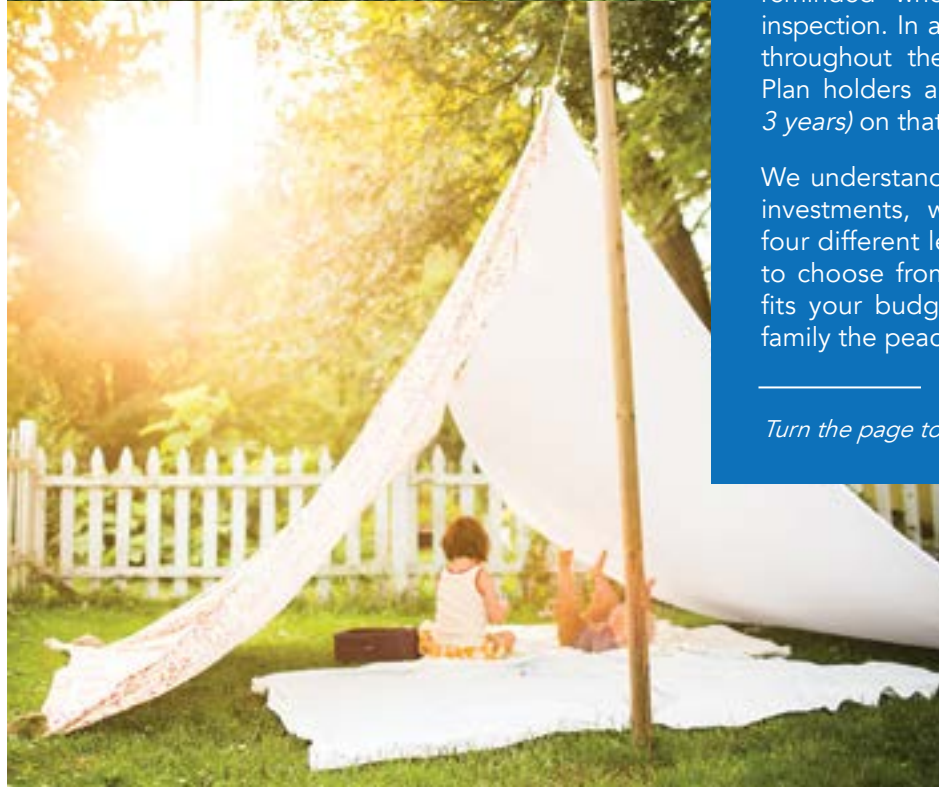
Repair Warranty

We stand behind our repairs. With every Comfort Club Plan offered, you are entitled to a warranty (up to 3 yrs.) on repairs we perform during your plan coverage.



Peace of mind

Preventative maintenance will mean fewer system failures and a longer life for your Comfort equipment.



Why should I invest in the Comfort Club?

Your Heating and Cooling systems work hard. In extreme temperatures they are cycling on and off, starting and stopping 4 to 8 times an hour. It's like driving your car in city traffic and shutting it off at every stop light. Having your Comfort systems professionally maintained annually is just as important as changing the oil in your car every 3,000 miles.

Vaughan Comfort Club Plans are designed to save you money by preventing inconvenient breakdowns, and extending the life of your equipment. With *the Comfort Club* you'll be reminded when you're due for a system inspection. In addition, if a repair is necessary throughout the lifetime of your agreement, Plan holders are afforded a warranty (up to 3 years) on that repair.

We understand the importance of affordable investments, which is why *Vaughan* offers four different levels of Comfort Plans for you to choose from. Choose the Club Plan that fits your budget and gives your home and family the peace of mind you deserve.

Turn the page to view Comfort Club Plan benefits

VaughanComfort.com
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	MAINTAINS WARRANTY	BEST FOR NEWER SYSTEMS	MOST POPULAR	ULTIMATE COVERAGE IDEAL FOR OIL SYSTEMS
	COMFORT	COMFORT PLUS	COMFORT PREFERRED	COMFORT ELITE
Benefits				
TUNE-UP REMINDER SERVICE	✓	✓	✓	✓
REPAIR WARRANTY	1 year	1 year	2 years ‡	3 years ‡
PRIORITY SERVICE	-	24 hours	Same Day	Same Day
NO OVERTIME FEE ON REPAIRS	-	✓	✓	✓
HEATING, AC & PLUMBING DIAGNOSTIC FEE SAVINGS <i>Business Hours Diagnostic Savings, Overtime Diagnostic Savings</i>	-	Business \$0 Savings Overtime \$20 Savings	Business \$0 Savings Overtime \$20 Savings	Business \$48 Savings Overtime \$58 Savings
REPLACEMENT PURCHASE LOYALTY CREDITS	-	\$25 per year	\$40 per year	\$70 per year
PLAN PRICE PROTECTION	-	1 year	2 years	2 years
15% OFF OF HEATING, AC & PLUMBING REPAIRS	-	-	✓	✓
Inspection Benefits	One inspection per year per piece of equipment covered.			
LEVEL 1 INSPECTION: 21-Point Health & Safety System Check	✓	✓	✓	✓
LEVEL 2 INSPECTION: Energy Saving Coil Rinse, Electrical Calibration	-	✓	✓	✓
LEVEL 3 INSPECTION: Controls, Zoning, Duct Work & Air Filter Replacement <i>Meets Energy Star Recommendations</i>	-	-	✓	✓
GAS WATER HEATER MAINTENANCE <i>Excludes Tankless Water Heaters</i>	-	-	✓	✓
LEVEL 4 INSPECTION: Chemical Coil Cleaning, Refrigerant Check, Burner Cleaning, Blower Wheel Cleaning, Condensate Treatments and more. <i>Recommended for Oil Systems, **Meets National ACCA Standards</i>	-	-	-	✓
PLUMBING INSPECTION NEW!	-	-	-	✓
Investment Total	SEE ENCLOSED PRICE SHEET	SEE ENCLOSED PRICE SHEET	SEE ENCLOSED PRICE SHEET	SEE ENCLOSED PRICE SHEET

** ACCA stands for Air Conditioning Contractors of America. ACCA is a non-profit association whose membership includes more than 60,000 professionals that works to promote professional contracting, energy efficiency, and healthy, comfortable indoor environments.

‡ Vaughan agrees to uphold agreed upon repair warranty as long as the plan originally purchased remains consecutively active during the lifetime of the warranty coverage period. Applies to Comfort Preferred, Comfort Elite.

Is my Plumbing System Covered?

Our clients have made the choice to protect one of the most important items in their home: the plumbing system. Regardless of whether you choose the Preferred or Elite, you'll receive a discount on any plumbing repair bills along with priority service! Choose the Elite plan and you'll also enjoy an annual plumbing inspection completed by a trusted plumbing professional.

Sign up for our Comfort Club Preferred or Elite plan today and enjoy the following benefits:

COMFORT PREFERRED

- 15% off of Plumbing Repairs
- \$20 Overtime Plumbing Diagnostic Fee Savings

COMFORT ELITE

- 15% off of Plumbing Repairs
- \$48 Business Hours Plumbing Diagnostic Fee Savings
- \$58 Overtime Plumbing Diagnostic Fee Savings
- Annual Plumbing Inspection



Do you offer any additional coverage?

The Vaughan Comfort Club is pleased to offer add on coverage for your Indoor Air Quality (IAQ) products: Electronic Air Cleaners (EAC) and Humidifiers. These plans are offered only in combination with purchase of a Comfort Club Plan. The coverage for an add on plan will reflect the benefits of the Comfort Club Plan you hold.

A surprisingly large number of contaminants exist in your home that affect your health and well-being. Comfort Club offers this affordable add on coverage for EAC's and Humidifiers to Comfort Plan Holders only. This coverage is designed to monitor and maintain your indoor air quality equipment to assure that it is performing properly and efficiently.

HUMIDIFIER COVERAGE

- Inspection of unit and clean necessary parts
- Replace humidifier pad
- Test and adjust all safety & operating controls
- Inform customer of the equipment condition

ELECTRONIC AIR CLEANER COVERAGE

- Inspection unit and clean necessary parts
- Thorough cleaning of applicable filters
- Test and adjust all safety & operating controls
- Inform customer of the equipment condition

